



**Pinel Medical Inc.**

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**Quality Assurance Statement Regarding Ink Stamping Marks**

This letter is issued to formally address inquiries regarding minor ink marks that may occasionally be observed on Pinel Medical products.

Pinel Medical products are stamped as part of our controlled manufacturing and traceability process. Due to the nature of this ink application, minor ink marks may occasionally occur. These marks are strictly cosmetic in nature and do not affect the product's safety, performance, durability, or intended use.

Pinel Medical maintains rigorous quality control procedures and takes all reasonable measures to minimize and prevent ink transfer during manufacturing. Products exhibiting excessive or unacceptable ink markings are identified during inspection and are not released as saleable goods.

Products displaying minor ink marks, while fully meeting functional and safety requirements, conform to Pinel Medical's quality standards and may be considered acceptable for use.

We are committed to continuous improvement and regularly review and enhance our manufacturing processes to further reduce the occurrence of cosmetic markings. Transparency, product integrity, and customer confidence remain central to our quality philosophy.

Should you require any additional information or clarification regarding this statement, please do not hesitate to contact us.

Sincerely,

Jacqueline Piron  
Chief Executive Officer  
Pinel Medical Inc.